

# New 360 Degree Cryolipolysis Slimming Machine



User Manual

# 1. Safety Notice

1.1 Please don't disassemble the equipment or try to do some other operation, which haven't been indicated in our instruction. All the repairing work should be done by our admitted professional personnel

1.2 Please don't assemble or operate this equipment while you are near the water or your hands are wet. Notice that don't pour the liquid on it.

1.3 Please pull out the plug from the socket when you met such conditions as below. And in touch with professional maintenance Station.

- A. The equipment touched liquid
- B. The equipment has abnormal smell, smoking or loud and strong noise.
- C. Cable is broken
- D. The equipment is fallen down and broken

1.4 Please don't put anything on the cables, don't place the equipment at any place where someone can step on the cable.

1.5 Please pull out the power cable after using it for your safety

1.6 Don't put anything into the equipment's jack, otherwise it may cause fire or touch the electricity. If something enters the equipment, please don't pick it out by yourself, contract distributor or our company immediately

1.7 Please don't put the equipment on the anything that can't stand steadily, avoid it turns over and damage.

1.8 Our company has the right to modify the information in this introduction before notify! And keep the explanations right for the above.

# 2. Operation Notice



**Before operation, please read the following content.**

2.1 It is essential to make different setting according to specific treatment demand.

2.2 The application of The machine must never be painful and cause redness to the skin or leave marks.

2.3 Move the treatment heads slowly over the skin of the body or the face. Don't letting them stop in any one place on the skin.

2.4 Do not apply the device on children less than 7 years old. The treatment to children over 7 requires medical advice.

2.5 Do not use this device if suffering from a fever, inflammation, dermatitis (acne, eczema, herpes), warts, open or recently stitched wounds, serious and progressive illnesses (cancer, AIDS, hepatitis, blood diseases, etc. or blood coagulation problems. Do not apply the device if you have or have had phlebitis, after veins surgery within the last two months, if you have varicose veins or tingling in your limbs, if you have any concerns consult a physician.

2.6 Never use the device on a pregnant woman.

2.7 The machine could be used on all external and healthy areas of the body except the eyes, throat, ears, glottis and the genital area.

2.8 Must not be applied inside the mouth, or on mucous membrane, or on nipples, or moles without medical advice.

2.9 Never use the device if you suffer from epilepsy. The device must not be used by any person suffering from mental illness.

2.10 In the case of long-term treatment with drugs such as anti-inflammation, anticoagulants, antibiotics or if your skin bruises at the slightest shock, ask advice of your doctor/physician before using.

2.11 Never apply to the body parts with jewelry or ring.

2.12 Regular use of The machine enhances well-being; it is better not to stop its use for a prolonged period of time. Not following operating instructions and usage recommendations may bring lesser results than expected. Do not use the device longer than the recommended time.

2.13 If your symptoms have no improvement, or if in any doubt on the use, consult your doctor.

2.14 Effect may vary depending on your age, life habits (level of physical activity, diet, etc.).

2.15 The machine can be used after any plastic surgery only while following the instruction of the surgeon.

2.16 The machine is designed for professional use only, any personal use of this device is prohibited.

2.17 The Machine continuous working time shall not exceed 1 hours. The best way is cut the power off, let the machine have a rest for 20-30mins. After the machine have worked for a hour.


2.18 Never use the strong acid or strong base or alcohol clean the machine. (use physiological saline to clean machine.)

### 3. Summarize & Theory

**Cryolipolysis:** a new, non-invasive way to gently and effectively reduce fat in targeted areas of the body that results in a noticeable, advanced-looking fat reduction in the treated areas. As triglyceride in fats will be converted into solid in particular low temperatures, it uses cooling technology to selectively target fat bulges and eliminate fat cells through a gradual process that does not harm the surrounding tissues, reduce unwanted fat. The contact cooling of the hand piece surface regulates the temperature of the skin and protects fine dermal structures, realizing the fast body-reshape effects while tightening skin!

#### How Cryolipolysis works

- 1



Some stubborn fat bulges are immune to diet and exercise



### 40K Cavitation

direct into the fatty layer, speedily vibrate deep-seated cellulite, produce numberless vacuum cavitation, mightily strike the fatty cells, let them produce inner cracking, and dissolve to be the free fatty acid.



### Body RF

uses proprietary technology to create a highly efficient and tightly woven energy matrix. This dense energy matrix penetrates multiple layers of the dermis heating it from the inside out. Complete skin penetration ensures exponentially improved clinical efficacy and products clearly visible results.



### Face RF

RF radio frequency is one kind of high frequency electromagnetic wave. It can penetrate the dermis and subcutaneous tissue. Face RF can be used for face lifting, wrinkle removal.



### Lipo laser

utilizes the latest low level/cold laser technology to reduce girth and spot fat over almost all areas of the body without surgery, downtime or redness. A typical 40-minute waistline treatment can reduce an individual by  $\frac{1}{2}$  to  $\frac{3}{4}$  of an inch while a full protocol of eight treatments usually results in multiple inch loss.



## 4. Advantages of cryolipolysis:

1.Non-surgical technology
2.Cryolipolysis technology advanced than Lipo surgical technology
3.Popular technology in Europe and American
4.Newest technical to lose weight reduce 26% fat in treatment area
5.New technical is more advanced than RF and ultrasonic.
6.Eliminate body fat part by part where you want to reduce

## 5. Main function:

1. Body slimming,Reshape body line
2. Cellulite removal
3. Localized fat removal
4. Lymph drained
5. Skin tightening
6. Pain relief for relaxation
7. Improve blood circulation
8. Combine cryolipolysis, cavitation treatment with RF to enhance slimming effect of beauty equipment

## 6. Machine Feature

1. Any 4 pcs cryo handpiece can working simultaneously
2. 5 handpiece with 8 size head for abdomen, thigh, arm, back, waist, chin treatment
3. Soft silicon replacement head make treatment comfort
4. 360° large contact cooling area handpiece design
5. Super cooling system  
Water+wind+semiconductor+condenser  
>5 hours continuously working under -5°C suits busy doctors
6. Handpiece color touch screen control system build in

## 7. Diagram of Accessories

### 7.1 Cryolipolysis handle:

360° all-dimension surrounding cooling applicators



The treating area is all-dimension cryolipolise Approach 100% frozen in full area

**A FREEZE CONTOUR PLUS** treatment corresponds approximately 3 treatments with typical fat freezing devices

Only 35 to 45 mins time each treatment needed instead of 60 mins . Save about half treatment time to treat more customers .

**HARD SILICON**  
replacement head

■  
make treatment comfort



**360°**  
large contact cooling area

■  
handpiece design



Large cryo handle exchangeable contours size: Length \* width \* height

Size 1: 18.0\*7.0\*1.5cm

Size 2: 20.0\*7.0\*3.5cm

Size 3: 20.5\*8.0\*4.5cm

Size 4: 23.0\*8.0\*4.5cm



Medium cryo handle exchangeable contours size : Length \* Width \* Height

Size 1: 13.5\*6.0\*1.5cm

Size 2: 14.5\*7.0\*3.5cm

Size 3: 15.5\*7.0\*4.5cm



Small cryo handle size : 8.0\*4.5cm



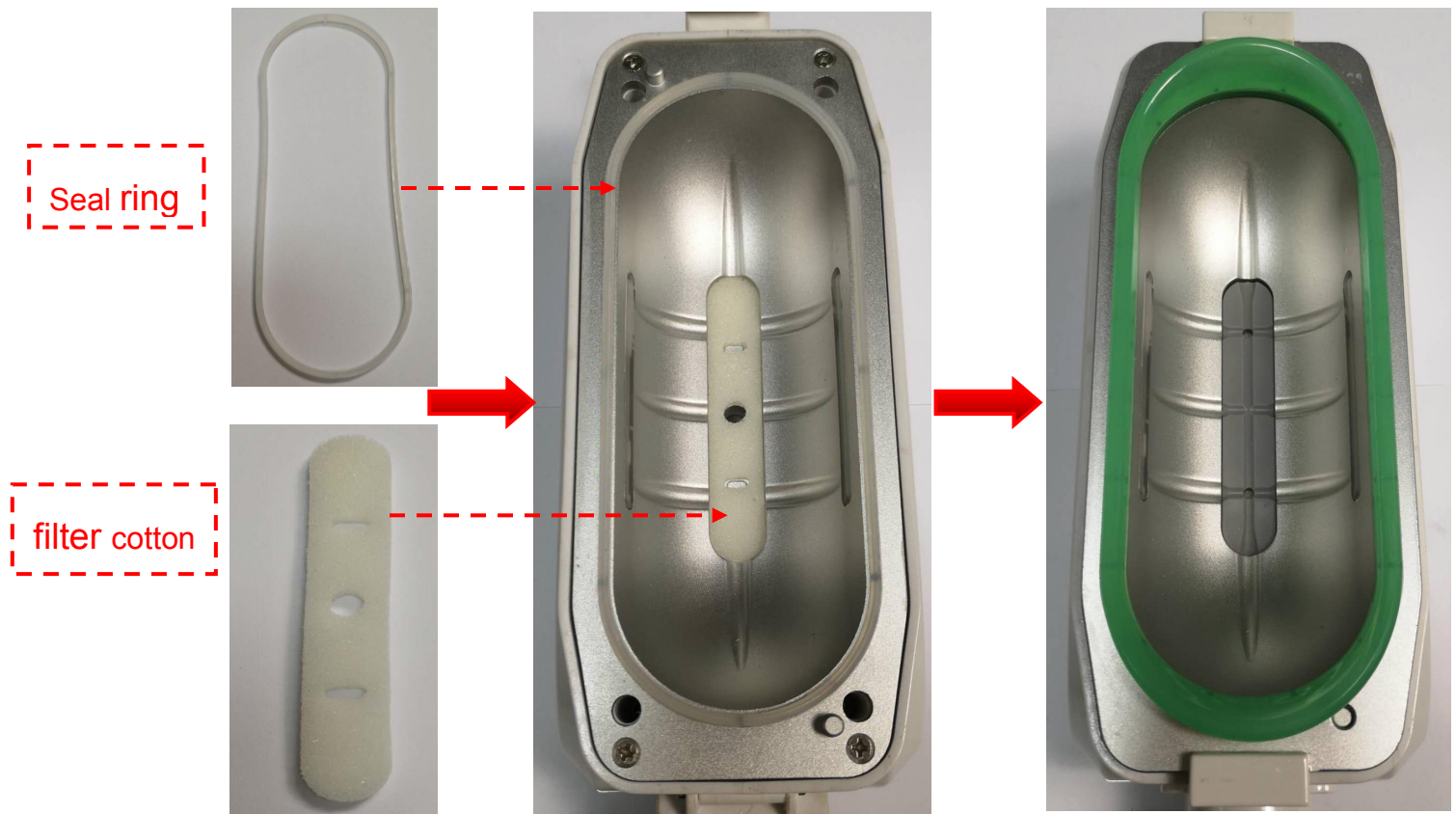
Can do for double chin

### Handle size of cooling area as below :

Big cryo handle size : 160 \* 58 \* 35 mm ( L \* W \* D )

Medium cryo handle size : 110 \* 49 \* 35 mm ( L \* W \* D )

Small cryo handle size : 75 \* 35 \* 18 mm ( L \* W \* D )



### Remarks:

1. Filter cotton is to prevent something dirty from entering the handle tube, must to replace filter cotton regularly
2. If not put seal ring, there will no suction on the handle

## Treatment Area

### COOLING CUP



- ✦ Ideal for smaller bulges
- ✦ Safely targets delicate, hard-to-reach areas
- ✦ 35 minute cycle , Complete results in 1-2 visits
- ✦ A smooth, contoured, youthful jawline and chin
- ✦ No scalpels, injections, incisions, traumatic suction, or anesthesia



FreezeCurve

- Applicator of choice for flanks
- Curved cup design allows for better placement and fit on curved or narrow parts of the body



FreezeCore

- Best matches with the contour of abdomen
- Most commonly used applicator used for this area



FreezeFit

- Ideal for longer vertical areas of fat (i.e. abdomen and flanks)
- Also suggested for the arms and inner thighs (OUS)



Large size



Medium size

## 7.2 40K cavitation handle:



Strong sound wave explosion fat head with collective strong sound wave head, strong sound wave of 40KHz may be emitted to human body for impacting fat cells fiercely and causing friction motion between fat cells. This may cause effective consumption of calories and moisture in fat cells and reduce the size of fat cells. What's more, sound wave vibration may cause fierce impact of fat cells to make them be exploded instantaneously, reduce the amount of fat cells and thereby achieve the effects of removing fat.

## 7.3 Body RF handle:



Radio frequency is one kind of high frequency electromagnetic wave, it can penetrate the dermis and subcutaneous tissue through the fat layer, take heat into deep skin and then accelerate regeneration and reconstruction of skin deep-tissue. RF can produce energy by impedance from the skin, which can make the fatty layer temperature increase in very short time, and this heat will also act on collagen in the dermis layer. Collagen in the dermis layer will shrink immediately after the temperature rise and proliferation of new collagen, so as to achieve the effect of skin pulling, pigmentation improvement, skin whitening, and wrinkle removal.

## 7.4 Facial RF handle :



A capacitive coupling electrode is used for transmitting radio-wave energy and generating an electric field for entering into subcutaneous tissue through the skin surface. In the high-frequency of 450 kHz, this electric field changes its polarity for 450,000 times per second. To reply to the rapid change in electrode, directions of electrical particles the skin are also changed. By this time, natural electric resistance in the subcutaneous tissue moves and generates heat energy. As the papillary dermis collagen may immediately shrink when the temperature is within the range from 60 to 70 Celsius degree, after wrinkle treatment, client may immediately sense the skin tightening effects as it is being lifted and firmed. When collagen is produced continuously, thickness and density of the skin papillary dermis may be increased to remove wrinkles, eliminate scars, restore skin elasticity and gloss and make it be blonde and smooth. While collagen is increased, fresh skin is generated in the position of operation and wrinkles are removed by large amount of cells. In addition, when cortex without elasticity or that with thick horny layer in the area with wrinkles is separated, surrounding skin will also be renewed.

## 7.5 Laser Lipolysis



Laser Lipolysis is growing in popularity as a procedure for the tummy, arms, male breasts, hips and outer thighs as well as smaller areas of the body such as redefining the jaw line, neck and chin area. It carries fewer risks as traditional liposuction and is a less invasive surgical procedure requiring fewer incisions and resulting in less scarring. We use laser liposuction after liquid liposuction to tighten the skin.

## 8. How to install this machine ?



1. Lipolaser
2. Body RF head
3. Cavitation head
4. Face RF head
5. cryo head connector
6. cryo head connector
7. cryo head connector
8. cryo head connector
9. Filter of cryo head
10. Filter of cryo head
11. Filter of cryo head
12. Filter of cryo head
13. Vacuum controller of cryo head
14. Vacuum controller of cryo head
15. Vacuum controller of cryo head
16. Vacuum controller of cryo head
17. Water input
18. Water spilt (please open the cover when you are filling water)
19. Water output
20. Air output
21. Power supply
22. Power switch

## **Pay attention to:**

### **How to know enough water input?**

Please observe water spilt , water spill automatically from the water spilt, means enough water input. Then draw out water pipe and water funnel.

## **9. Operation steps**

9.1 Put the machine stability , do connect to any probes and power supply.

9.2 Filled with pure water, until the water come out from the overflow socket.  
(use the water pipe/funnel/filler, put about 15 L pure water in)

9.3 Connecting the Cryolipolysis handle. Check whether connected right or not, clean or disinfect the accessory.



9.4 Turn on the switch , enter cryolipolysis operation interface. If the water cycle is normal, the machine enter work ( it will be cooling when finger touch cooling aluminum). if the water cycle is not normal, there will be a sound alarm , at the same time the cooling aluminum will be hot, in this case , must turn off the switch immediately, to check if the water is full and connecting the cryolipolysis handle again.

After confirm the cryolipolysis handle enter normal working , place the other accessories well.(make sure the accessories are connect closely,and the machine can working normal),clean or disinfect the accessories.

9.5 Clean the skin first, then smear the products onto the treated skin, please use anti-freeze when work with cryolipolysis handle.please use ultrasonic fat burning gel, when work with 40K and lipo laser.

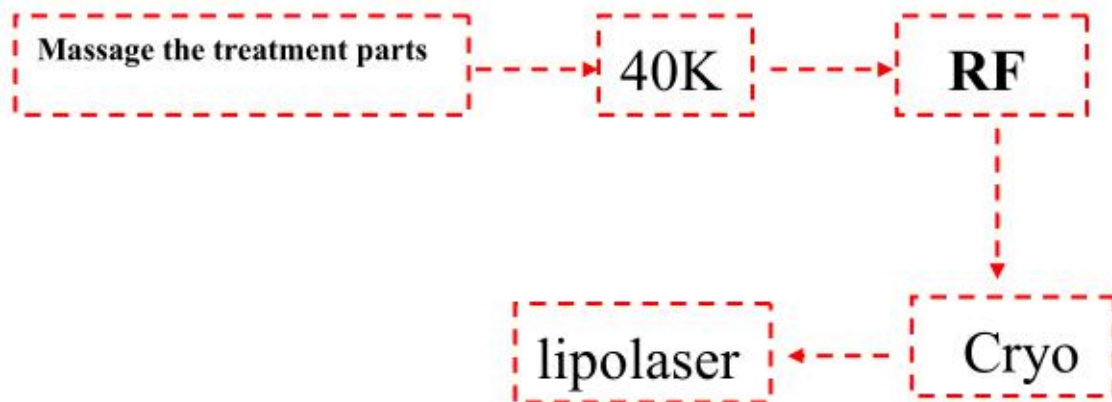


9.6 According the client's fat part status, adjust the Intensity and the Vacuum mode and Working time.

9.7 Turn on the Cryolipolysis system. Working on the body. At the same time, you can adjust the intensity of the system by the button on the handle piece.

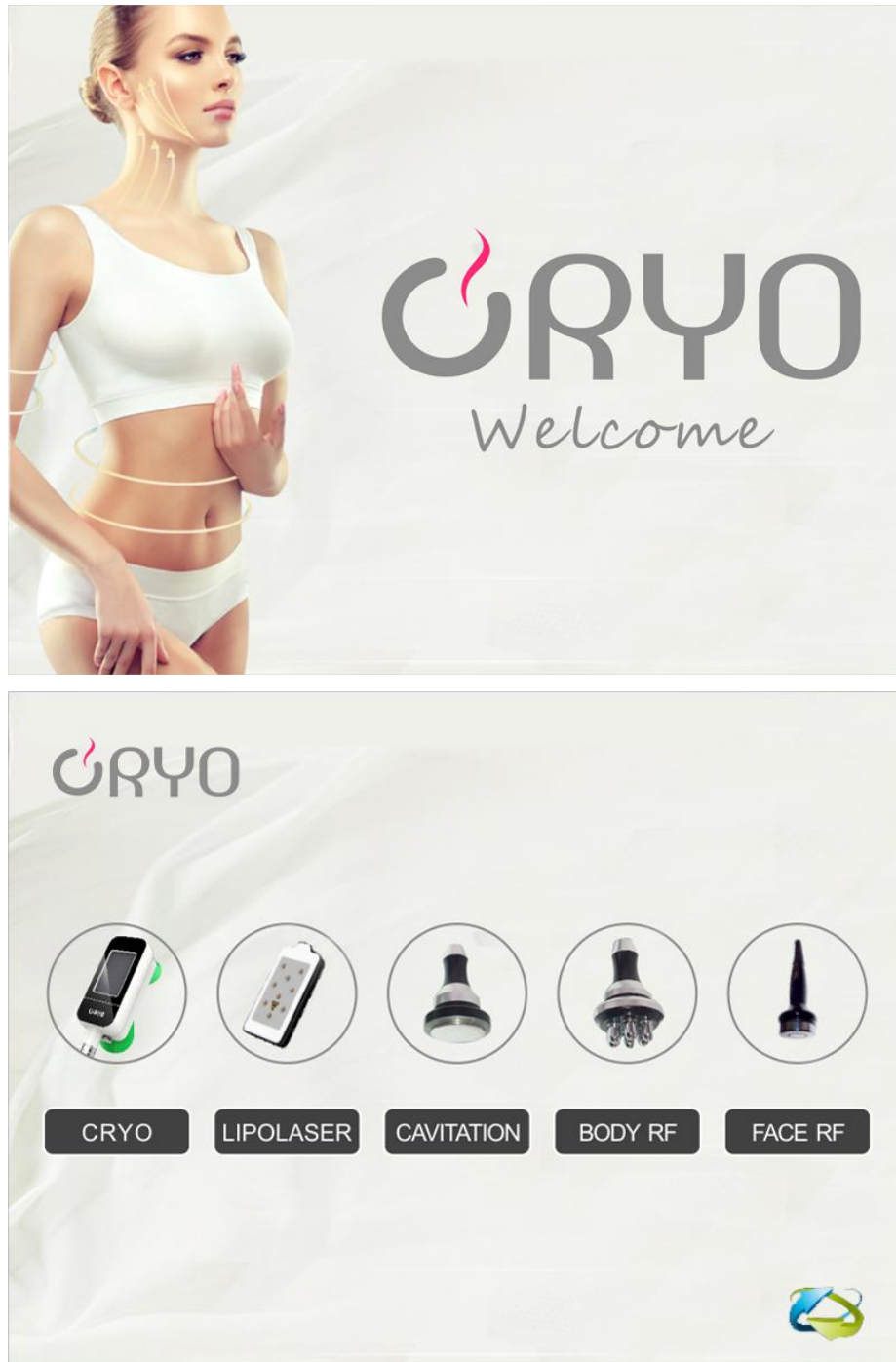
9.8 After treatment, please pause the working, then switch off the power. Clean the spare parts and place them in original.

9.9 Order of handle use ( just only give some suggestions )



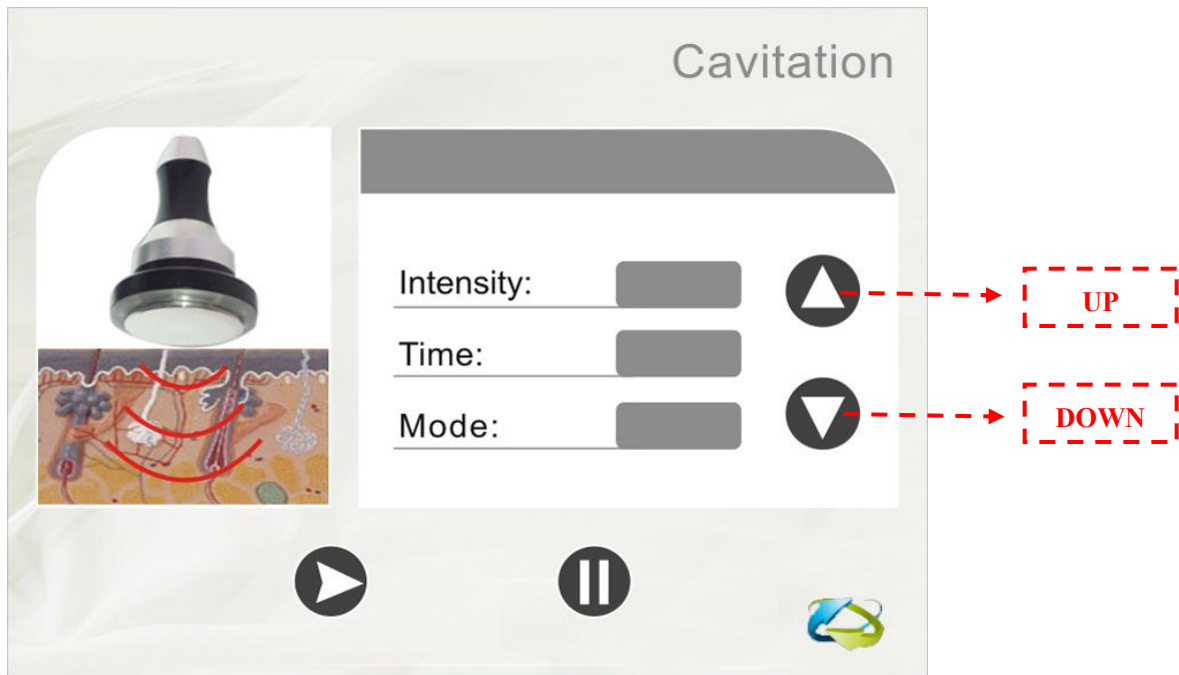


## 10. Operation screen



Please choose cryo / lipolaser / cavitation / body RF / face RF to enter

## 40Khz Ultrasonic Cavitation System



A. Please analyze the fat part status, then according to it, to adjust the intensity and mode and working time.

B. Time setting: click the time figure, then click up and down 01-30min, according to the customers need.

C. Intensity setting: click the intensity figure, then click up and down 01-10, general from beginning of 1, according to the customers need.

D. Mode : click the mode figure, then click up and down, have three mode 1 2 3

Mode 1 is continuous, mode 2 and mode 3 is impulse

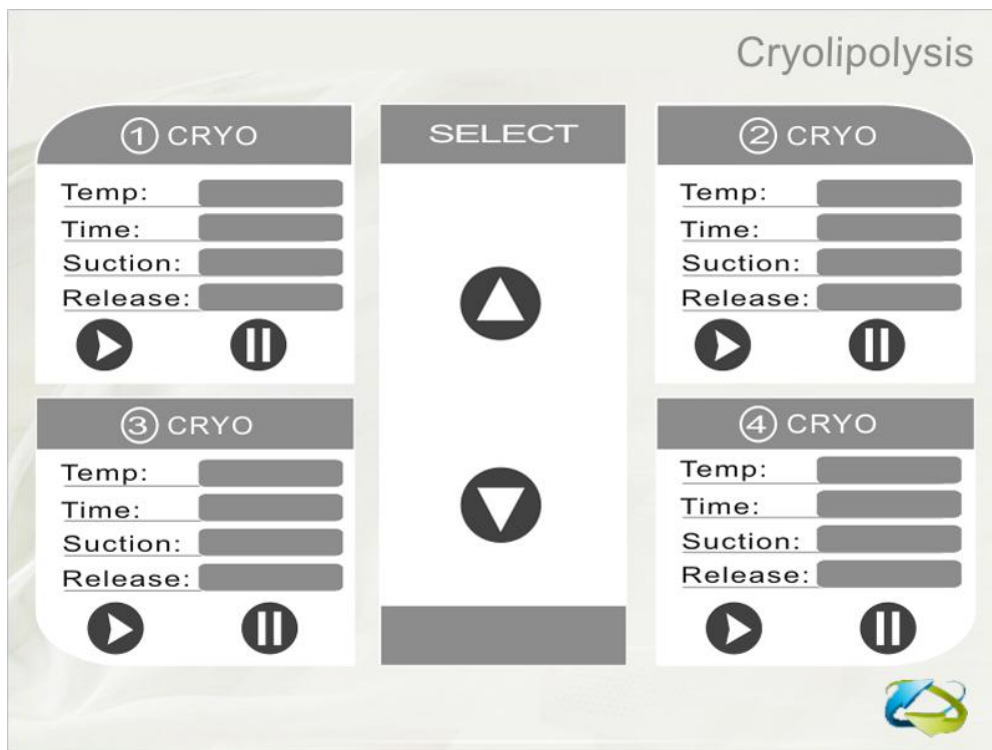
E. Then Click the KEY of   The 40K SYSTEM will be start and stop

F. Then Click the KEY of  Then return main screen.

## Course of treatment

Treatment area	Working time	intensity	Mode	Course	Remark requirements
Abdomen	15minutes	6-8	Mode1	2-3 times every week	<p>1.Please do treatment from the lower energy at the beginning, and adjust the energy according to actual conditions.</p> <p>2.Please put some slimming products like slimming cream on the treatment area to promote slimming result.</p> <p>3.Clear treatment area after treatment.</p>
Leg	15minutes	6-8	Mode1	2-3 times every week	
Arm	15minutes	5-7	Mode2	2-3 times every week	

## Cryolipolysis System



**Four cryo handle can working at the same time**

## **Remark:**

1. The screen of the instrument is bright, when the cryo handle is inserted, there will be a sound of a 'drop'. When two cryo handles are connected at the same time, there will be two sounds of the 'drop'. when hearing the sound of 'drop' indicates that the host machine recognizes the handle. The cryo handle can be started normally after the host recognizes the frozen handle.

2. When the screen of the instrument is bright, taking off cryo handle, there will be also hear the sound of 'drop'

## **Something need to note on replacing the cryo handle:**

1. Firstly inserting one of the cryo handles, and start the instrument, and then hear a sound (drop), indicating that the cryo handle has been recognized by the host.

2. After Shutting down machine, insert another cryo handle that needs to be operated.

3. After inserting the second cryo handle, and start the machine.

When hear two sounds(drop) from host, means that the host has recognized two cryo handles. Customer can be operated after identification

A. Please analyzer the fat part status, then according it, to adjust the temperature and working time and suction

B. Time setting: click the time figure , then click up and down 0-60min, according to according to the customers need.

A. Temperature setting: click the temp figure , then click up and down, 10 ~ -10 degree , general from beginning of 0, according to the customers need.

D. Suction and release setting : click the figure , then click up and down , according to the customers need.

**Suction time is 0.5 ~ 9 S**

**Release time is 0 ~ 4 S**

E. Then Click the KEY of



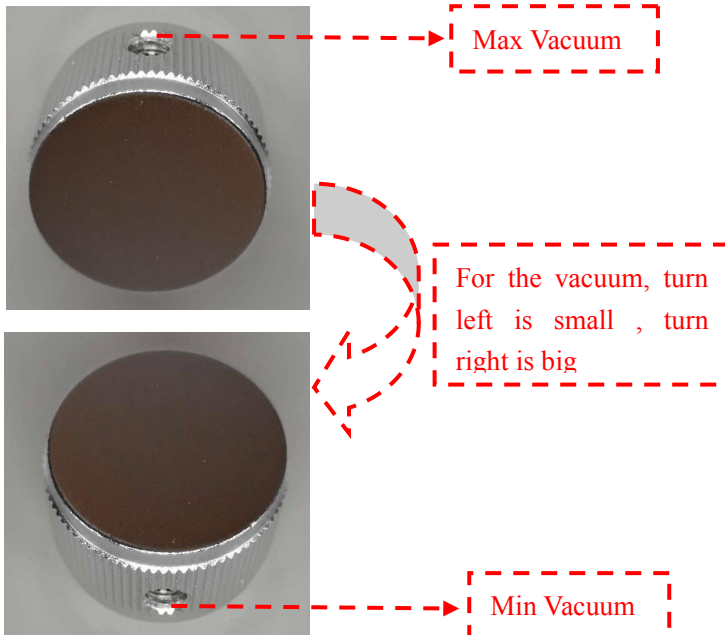
The cryo head will be start and stop.

F. Then Click the KEY of



Then return to main screen.

## Vacuum controller



There are two ways to operate the Vacuum

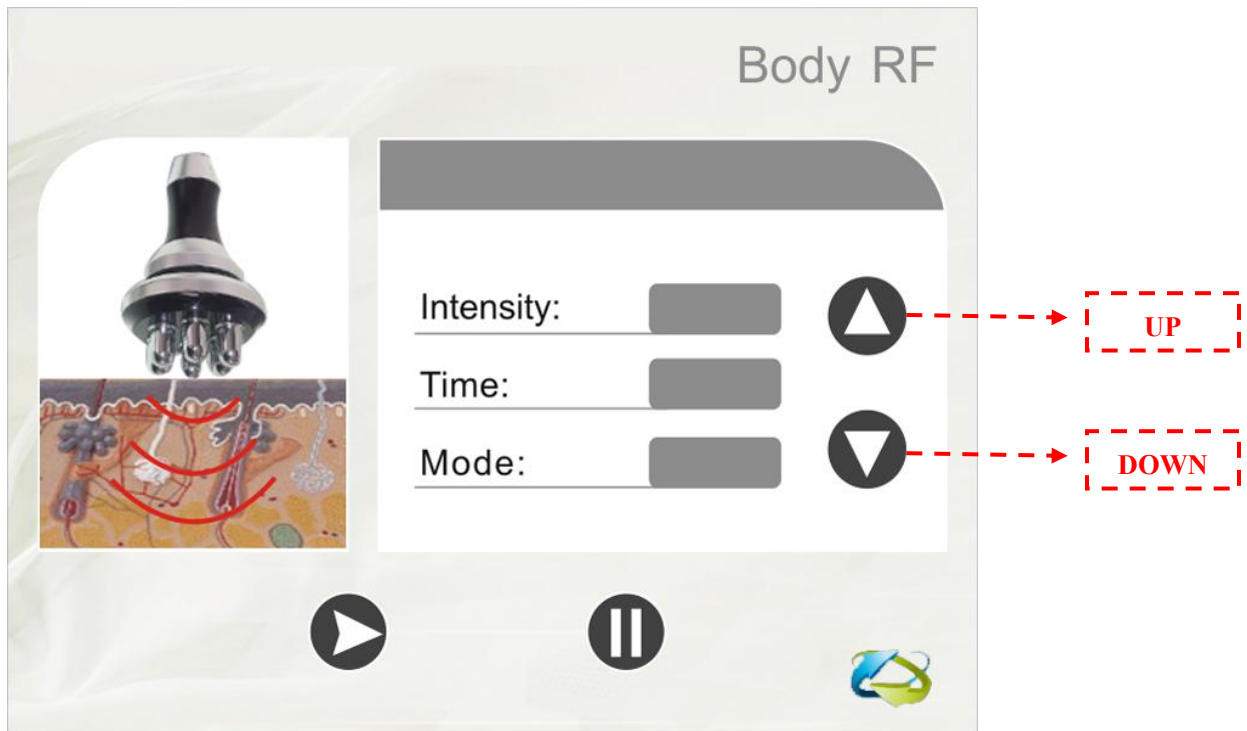
1. Have Suction and Release at the same time  
Suggest :S=2, R=0.5 , It is adjusted Suction according to the customer's tolerance. (can adjust Air conditioning valve)
2. Sucking all time  
R=0 , It is adjusted Suction according to the customer's tolerance(can adjust Air conditioning valve)

**As treatment time increases, it is recommended to reduce the suction, which will reduce the risk of skin strain and blisters.**

## Course of treatment

Treatment area	Working time	Intensity	Remark
Chin	30min	0°	<p>1.Please do treatment from the lower energy at the beginning, and adjust the energy according to actual conditions.</p> <p>2.Please use membrane during the treatment to protect the skin</p> <p>3.The same treatment site can do after one to two month</p> <p>4.Vacuum time should be lower than release time.</p> <p>5.area long time,it should be move to other area,otherwise, it will hurt the skin and cause water bubble.it is not be allowed to keep on one same</p>
Abdomen	30min	-3 ~ -5°	
Thighs	30min	-3 ~ -5°	
Crus	30min	-3 ~ -5°	
Buttocks	30min	-3 ~ -5°	
Arms	30min	-3 ~ -5°	

## Body RF system



A. analyzer the fat part status, then according it, to adjust the intensity and the mode and working time.

C. Time setting: click the time figure , then click up and down 01-99 min, according to the customers need.

C. Intensity setting: click the intensity figure , then click up and down 01-20 , general from beginning of 1, according to the customers need.

D. Mode : click the mode figure , then click up and down , have three mode 1 2 3

Mode 1 is continuous , mode 2 and mode 3 is impulse

E. Then Click the KEY of   The RF will be start and stop

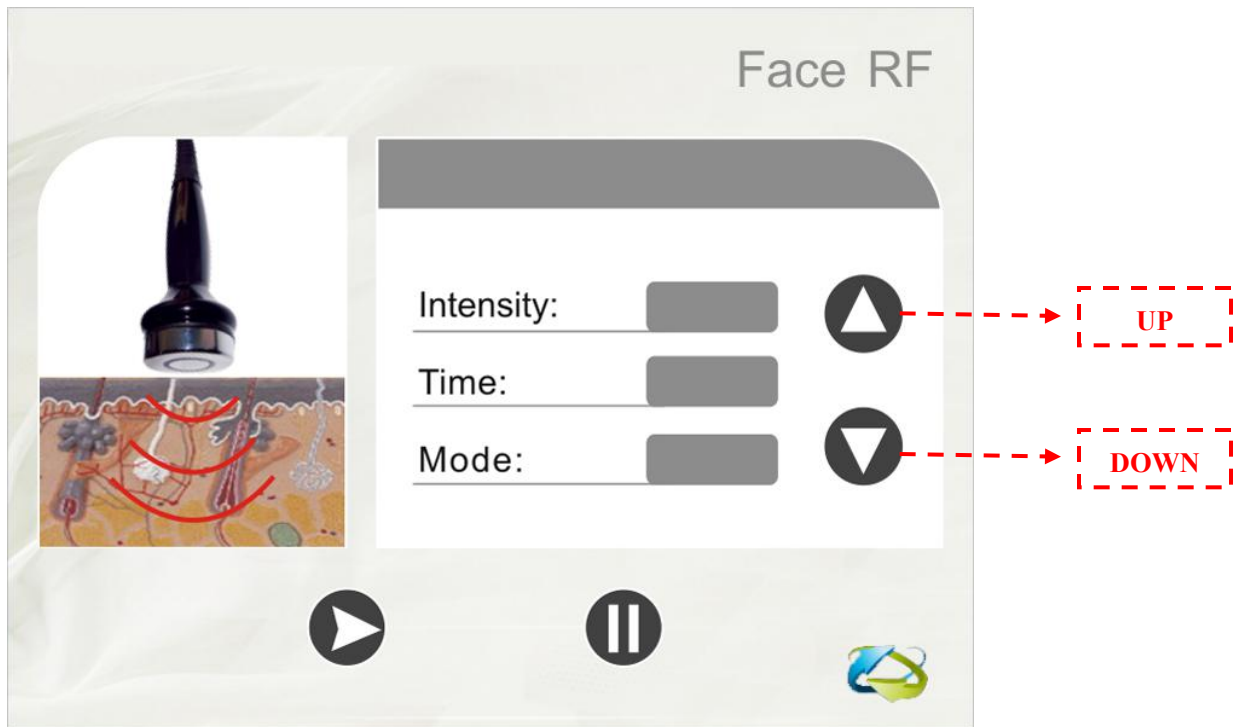
F. Then Click the KEY of  Then return main screen.

## Course of treatment

Treatm ent area	Working time	intensi ty	Mode	Course	Remark requirements
Abdom en	15minute s	6-8	Mode 1	2-3 times every week	1.Please do treatment from the lower energy at the beginning, and adjust the energy according to actual conditions. 2.Please put some slimming products like slimming cream on the treatment area to promote slimming result. 3.Clear treatment area after treatment.
Leg	15minute s	6-8	Mode1	2-3 times every week	
Arm	15minute s	5-7	Mode2	2-3 times every week	



## Face RF system



A. analyzer the fat part status, then according it, to adjust the Intensity and the mode and Working time.

B. Time setting: click the key , then click up and down 01-99 min, according to the customers need.

C. Intensity setting: click the key , then click up and down 01-20 , general from beginning of 1, according to the customers need.

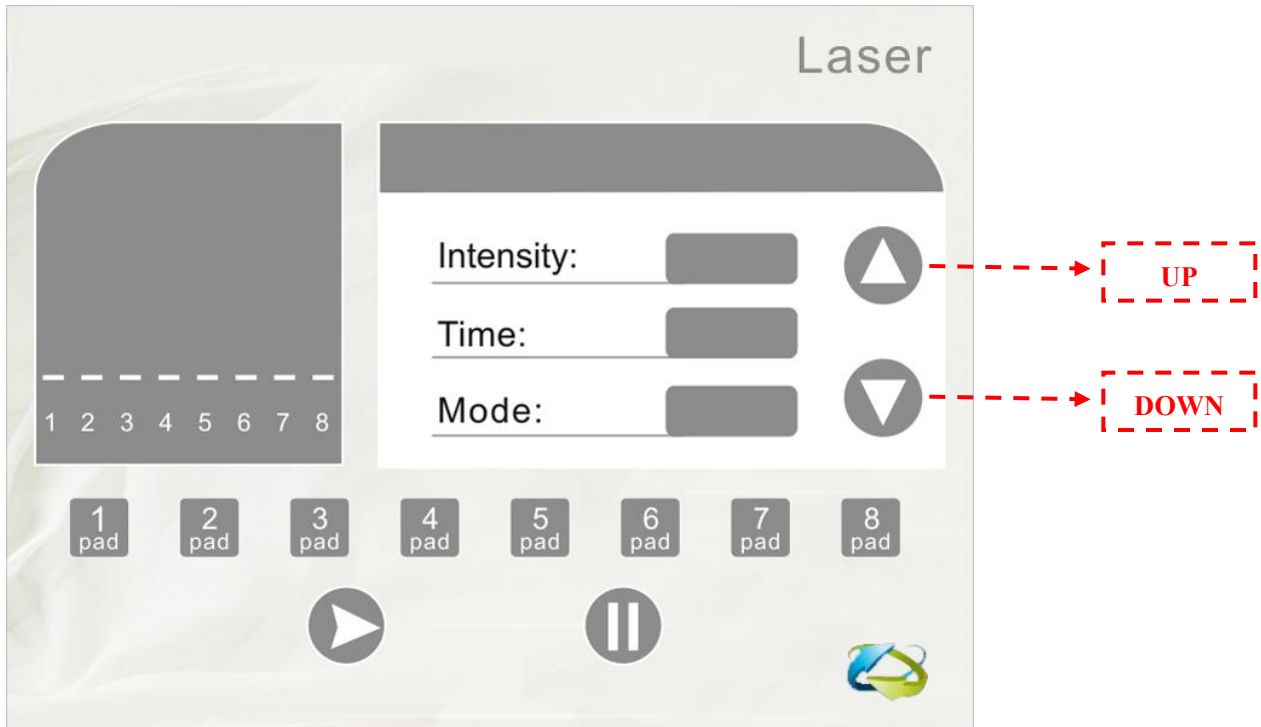
D. Mode : click the mode figure , then click up and down , have three mode 1 2 3

Mode 1 is continuous , mode 2 and mode 3 is impulse

E. Then Click the KEY of   The RF will be start and stop

F. Then Click the KEY of  Then return main screen.

## Lipo laser system:



A. analyzer the fat part status, then according it, to adjust the Intensity and the mode and Working time.

B. Time setting: click the key , then click up and down 01-99 min, according to the customers need.

C. Intensity setting: click the key , then click up and down 01-18 , general from beginning of 1, according to the customers need.

D. Mode : click the mode figure , then click up and down , have three mode 1 2 3  
Mode 1 is continuous , mode 2 and mode 3 is impulse

Lipolaser Pad 1 to Pad 8



when click 1 to 8 pad , can be up or down it's intensity

Then Click the KEY of



The laser will be start and stop .

Then Click the KEY of



Then return main screen.

## Course of treatment

Week	Period of treatment	Treatment time	Remark requirements
First week	1 time every 2 days	20-30 minutes	1.clear the treatment area. 2.Combine with some slimming cream during treatment 3.Clear the skin and pads well after every treatment
Second week	1 time every 2-3 days	20-30 minutes	
Third week	1 time every 3 days	20-30 minutes	

## 11. Illustration of operation

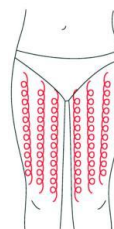
### THIGH

**Treated time: 20 to 30 minutes**

1. From down to upper, pushing to the groin to dredge the lymph.



2. From down to upper, circling push by anticlockwise, can help decomposing fatness.



3. Also can push by come-and-go to decompose fatness.



4. Pull from the knee and muscle texture to upper, can improve the curve.



## **BUTTOCKS**

**Treated time: 20 to 30 minutes**

1. Along the lymph direction, pulling to the waist.



2. From upper to down, by anticlockwise gesture, pull come-and-go.

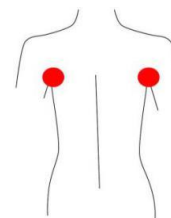


3. Along the muscle of arm, pull up to lift and tight the muscle.

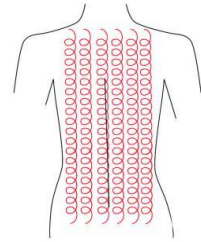
## **BACK**

**Treated time: 20 to 30 minutes**

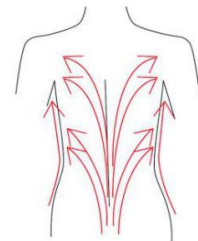
1. First by come-and-go, pushing the bladder nerve 2 to 3 times.



2. Circling by anticlockwise to stimulate the underarm lymph node.



3. On the back, by anticlockwise circling, can help to decompose the fatness.



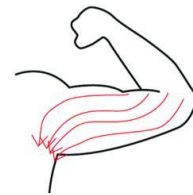
4. Using lymph drainage gesture, pull the toxin to the lymph node, can help improving the back curve.

## ARM

**Treated time:20 to30 minutes**

### BACK SIDE

(5)From the inner elbow to the armpit, doing lymph drainage.



(6)Circling to stimulate the lymph node.



(7)By anticlockwise or come-and-go pushing, decomposing the fatness.



(8)From the elbow to the outer, doing tightening gesture.

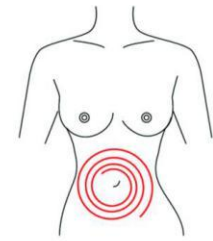
## Facade

1. From the elbow to the outer, doing tightening gesture.

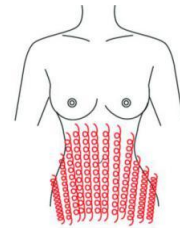
## Abdomen

**Treated time: 20 to 30 minutes**

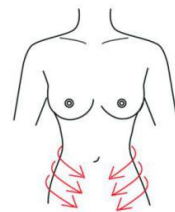
1. From small to large, by clockwise direction, circling around the navel, can help peristalsis of the large intestine.



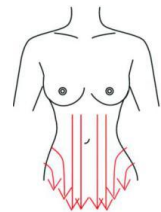
2. From small to large, by anticlockwise direction, circling push down.



3. From the belly and muscle texture, pull to the groin.



4. Through lymph drainage gesture, taking the toxin to the place of groin.



## 12. Feeling changes during treatment of cryotherapy

You feel that the skin is being pumped at first , next maybe have a feeling of "Acupuncture " Or other uncomfortable, Then the treatment area will feel cold and numb. After finish Treatment, the treatment area will feel ice and stiffness . So It is recommended that should massage treatment area after finish freezing ,which can enhance the treatment effect.

## 13. Taboos(who are not suitable to use this machine?)

13.1 Pregnant women or women during in menses.

13.2 Epileptic

13.3 Patients with malignancy.

13.4 Patient whose wound after operation has not healed up.

13.5 Acute inflammation or epidemical patients.

13.6 Whom with heart diseases or with heart pacemaker..

13.7 Whom with kidney (gall-stone ) disease.

13.8 Who was embedded metal object or silica gel.

13.9 Who in menses, birth control period, emiction incontinence period, or accepting the belly operation.

13.10 Whose body always take much inner hot.

13.11 Who has the genetic hypersensitivity.

## **14. Accessories list & Technical Parameter**

### **Parameter**

Voltage	AC110V/220V 50-60Hz
Power	1000W
Pressure output	0-90Kpa
Screen	10.4 inch touch screen
Body RF/Face RF	5Mhz
Lipo laser	650nm
Cryolipolysis	-10 °C~10°C
Size of big cryo handle cups	180*70*15mm/200*70*35mm 205*80*45mm/230*80*45mm
Size of Medium cryo handle cups	135*60*15mm/145*70*35mm 155*70*45mm
Size of Chin cryo handle cups	80*45mm
Cavitation frequency	40Khz
Pack size	122*73*77cm
Net weight	70KG
Gross weight	85KG



## Accessories List

Description	Qty.
cryolipolysis Handle (2big / 2medium / 1small)	5pcs
Body RF	1pcs
Face RF	1pcs
Cavitation handle	1pcs
Laser pads	8pcs
Bandage	6pcs
Water funnel	1pcs
Power cord	1pcs
Fuse	2pcs
ABS Holder	3set
Exchange Cup	14pcs

## 15. QUESTION&ANSWER

### 1. What is Cryolipolysis Extreme Shaping?

Cryolipolysis Extreme Shaping provides the most effective solution to improve and control the orange skin and localized fat through a combination of the latest aesthetic technologies, the best results in fewer sessions.

### 2. What are the applications of Cryolipolysis Extreme Shaping?

The Cryolipolysis Extreme Shaping is effective in controlling and improving the orange skin and localized fat, with skin markings also used as muscle relaxant ....

### 3. On what areas can be applied?

With Cryolipolysis Extreme Shaping can act anywhere on the body that this orange skin (buttocks, legs, abdomen, arms, etc)

### 4. Does it hurt the application?

The sessions are not painful Cryolipolysis Extreme Shaping since only non-invasive techniques are used. In addition, the vacuum causes relaxation massage and wellbeing.

### 5. Is Lipolaser Safe?

Yes, Lipolaser treatments are completely non-invasive and clients feel nothing. Lipolaser's low level laser technology has been studied and used for over 30

years for many biomedical purposes. FDA approved for pain and inflammation, doctors can use it for fat loss

#### **6. Do I have to do other things to lose the fat?**

Only for bigger results - 1 inches without changes, 5 inches with major lifestyle changes, like diet and exercise we have support if you choose to change your life while doing the sessions.

#### **7. What do you do to keep the fat off?**

Normal things you need to keep weight off diet and exercise, drinking water, etc.

#### **8. Where Does the Fat Go?**

That fat can be burned as energy in the body, or normal metabolic processing just like when you exercise and release fat.

#### **9. How Quickly Will I See Results?**

Many clients see measureable results after their first session.

#### **10. What Kind of Results are Produced?**

1-5 inches average-the most lost in 9 sessions is 23 inches People who make minor lifestyle changes, are on the higher end of the average, and those who don't, the lower end.

## **16. AFTER-SALE SERVICE AND MAINTENANCE**

The term of maintaining guarantee is main device 1 year and spare part 3 months from the date of purchasing according to the receipt. (Expendable is not included in it.) Others not included in maintaining guarantee or over the time, we also supply to maintain and renew but need charges. Please contact with the dealer if need change of purchasing the parts and easily expendable products.

**A.** We will guarantee the quality of our equipment, normally there is no quality problem

1. If there is a deficiency, please email or call us on the reasons, it would be best to dealt with by email or telephone. Because some of the problems are caused by using the machine in a wrong way.
2. We suggest the client to take photos of the area where the problem occurs, we will pass them to our technician , our technician will give a satisfactory answer within 1-7 working days
3. If the problem comes from the spare part within the warranty, we could consider in changing the spare part to our client, which could be sent with

his/her next order. If the next order is uncertain, we could pay freight cost to send the spare parts.

4. If the problem comes from the main device within the warranty, we could advice our client to post the device back to our company for repair by ordinary post, or we could re-send a new one to our client. If the cost of posting the problematic device back to BEST is more than the value of a new device, BEST would take it into consideration, according to the actual status; apply to re-send a completely new device back to our client.

**B.** We won't supply maintaining guarantee if troubles as below:

- a) Disassembling the machine by self;
- b) Fall it without caution;
- c) Lack of reasonable keeping and protect;
- d) Not operate according to the user manual.
- e) Expendable reasons

If changes of the design and specification of the machine, we will not notice you in addition. If any queries, please feel free to contact with the local marketing company.

All in one, we will try our best to serve you and also need your fully cooperation.  
Thanks.